

April 8, 2020 MEUHP Update

Ken Cook <kcook@meuhp.com>

Wed 4/8/2020 3:06 PM

To: Info MEUHP <info@meuhp.com>

 2 attachments (308 KB)

Cigna Home Delivery Pharmacy Brochure.pdf; COVID-19 Coronavirus EAP Reassuring Children Fears and Concerns Flyer.pdf;

Dear MEUHP Administrator,

I am pleased to report the MEUHP continues to communicate with and support our members, including our 20-21 plan year renewals and open enrollments on FTJConnect. We will continue to put COVID-19 updates on our website, www.meuhp.com on the COVID-19 page. I want to pass on a few other updates, including the MEUHP Board's decision yesterday.

MEUHP Board Approves COVID-19 Treatment Coverage with No Member Out-of-Pocket Costs

During their April 7 meeting, the MEUHP Board of Directors approved covering members claims who test positive for COVID-19 to be processed by Cigna with NO out-of-pocket cost for member (waiving deductible, copays and co-insurance). This is in addition to MEUHP covering COVID-19 related testing and telehealth at no cost to the member.

Cigna – Express Scripts Mail Order & Accredo Pharmacy Information

If you are staying home and need a prescription maintenance medication refill, this may be a good time to review your home delivery options with Express Scripts Pharmacy. Call **800.835.3784** to inquire about receiving a 90 day supply of most prescription maintenance medications delivered to your home. Or, [log in to myCigna.com](http://log.in.to.myCigna.com) or the myCigna[®] mobile app. For members with specialty medications, contact Accredo: **877-826-7657**. Pharmacists are available 24/7 to answer questions about the safety of your medications, offer counseling and support, and assist with prescription orders.

April Cigna Communications Contest

The April Cigna Communications Contest email was sent out on April 1. This month's topic is Cigna's EAP resources that have been made available to support our clients in regards to COVID-19. **Each individual who provides an example(s) of how they are supporting themselves, their families, coworkers and friends during this pandemic, will be entered to win one of 24 Amazon Gift cards (\$25 value) provided by Cigna. Member responses should be emailed to Daniel.Puckett@cigna.com and must be received no later than Thursday, April 30th.** If you haven't done so already, please forward the April

1st Communications Contest email from Missy Maxwell to your staff so they can review and respond for their chance to win. The \$25 Gift Card winners for March were announced on April 3 and gift cards were sent to the winners home address. The topic was MyCigna Health and Wellness Resources.

Successful Web-X Payroll Supervisor Meetings

Thanks to all who participated in the 5 Web-X meetings over the past two weeks. In today's world, having this virtual format is a necessity to ensure we continue to provide the best service possible to our District payroll supervisors. If you missed attending, the [presentation is also available](#) on our website. NOTE: FTJ's Regional Directors will also be glad to attend your district staff meeting conference calls or staff webinars to answer health, and benefits and open enrollment questions. Just let them know so they can plan to attend virtually.

Renewal Update

Our 20-21 membership renewal and open enrollments are going smoothly. FTJ will handle the retiree open enrollment process for all Districts. If you have questions about your renewal, open enrollment or coverage for your staff, please contact me or your FTJ Regional Director.

Thank you for your support and your desire to support the Missouri Educators **Unified** Health Plan mission to work toward a great long-term health benefit program, one that also invests in the health of our members and provides outstanding benefits and service for our employees and retirees.

Please stay safe and be well!

Sincerely,



Ken Cook

Executive Director

info@meuhp.com

www.meuhp.com

800-821-7303, ext. 1179

MISSOURI EDUCATORS
UNIFIED HEALTH PLAN

The logo for Missouri Educators Unified Health Plan (MEUHP) features the letters 'MEUHP' in a bold, black, sans-serif font. The letter 'U' is significantly larger and is filled with a green color. A white outline of the state of Missouri is superimposed over the green 'U'.

FOR SCHOOLS, BY SCHOOLS™