

EXCELLENCE PAYS



Choose a Center of Excellence hospital and save – plus get a bonus incentive.

Going to the hospital can be stressful. Choosing one shouldn't be. That's why we've identified top performing* hospitals to help you make your decision.

Centers of Excellence rank above other in-network hospitals when it comes to health outcomes and savings for some of the most common procedures and medical conditions. When you use a Center of Excellence, you can get the quality and savings you expect – plus a bonus reward as part of the MotivateMe® incentive program.**

PROCEDURE

AWARD

To find Center of Excellence hospitals, visit myCigna.com > click on Find a Doctor or Service > Find a Place > Hospital > Centers of Excellence.

What is a Center of Excellence?

It's a hospital that's earned a top ranking for cost and health outcomes for common conditions and procedures.

Based on industry standards, not just our standards.

Each year, we review third-party data to compare hospitals' cost and health outcomes for common conditions and procedures. We start by looking at the patient experience, including cost. Then, we use other outside data to measure how often patients had to be readmitted, as well as the number of complications, related deaths and other quality-based information.

Finally, we review hospital costs and the average length of patient stays. Based on all of this fact finding, a hospital can get up to three stars for health outcomes and up to three stars for cost. If a hospital earns a combined total of five or six stars for any of the reviewed conditions and procedures, they're rated as a Center of Excellence.

* Center of Excellence ratings reflect a partial assessment of quality and cost efficiency and should not be the sole basis for decision making. Consider all relevant factors and consult with your physician when selecting a health care facility. Participating facilities are independent providers and solely responsible for the treatment provided. They are not agents of Cigna. Quality designations and cost-efficiency ratings found in Cigna's online provider directories are not a guarantee of the quality of care that will be provided to individual patients.

**Using a Center of Excellence (COE) hospital can save you money. However, not all procedures are performed at every COE hospital. Be sure to check if your COE hospital performs your procedure.

Together, all the way.™



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