

www.meuhp.com

Fall Update

November 2020 Region Meetings

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Meeting Dates & Times

South Central / Southeast November 10, 10:30-11:30 AM

November 10, 1:00-2:00 PM

West Central November 12, 10:30-11:30 AM

Southwest November 12, 1:00-2:00 PM

Central / St. Louis / NE November 13, 10:30-11:30 AM

Agenda

- MEUHP Leadership
- Finances
- COVID-19 Update
- Benefit & Wellness Updates
- Utilization Trend Update
- Renewal Considerations & Timeline
- New District Recruitment
- Questions and Answers

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Membership in a Program, NOT Just a Plan



FOR SCHOOLS, BY SCHOOLSTM

MEUHP Leadership

2020-21 MEUHP Board Members and Vice Chairs

Missouri Educators Unified Health Plan is a not for profit corporation that is governed by 9 Superintendent Board Members.



LEADERSHIP

President Vice President Secretary

Eric Allen

John French Terry Mayfield Karma Coleman



Executive Director Ken Cook

Board Member Vice Chair

John Dem, Junction Hill C-12 (2022) Wayne Stewart, Glenwood R-VIII

Central Board Member Vice Chair

Ty Crain, Fulton Public Schools (2023)

Southeast

Board Member Adam Friga, Oran R-3 (2021) Joey Watkins, Pemiscot R-3 Vice Chair

South Central Board Member Vice Chair Northeast

Board Member John French, Lewis County C-I (2023) Vice Chair Open

Eric Allen, Alton R-IV (2021)

Judd Marquis, Belleview R-III

West Central

Board Member Vice Chair

Terry Mayfield, Drexel R-IV (2023) Joe Dunlap, Appleton City R-I

Karma Coleman, Tarkio R-I (2021)

Bethany Deal, Richwoods R-VII

Northwest Board Member Vice Chair

Danny Johnson, King City R-I St. Louis Board Member Clint Freeman, Dunklin R-V (2023)

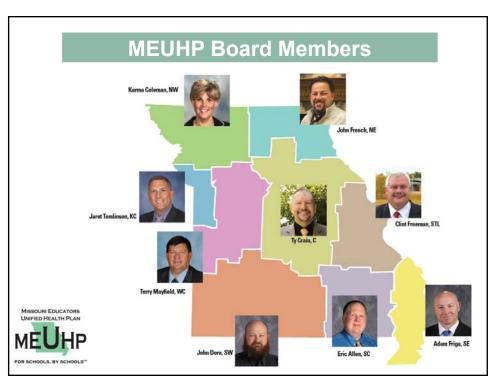
Vice Chair Kansas City

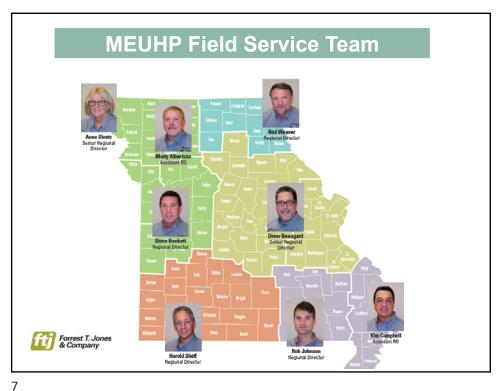
Vice Chair

Board Member Jaret Tomlinson, Excelsior Springs (2023)

Open

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MEUHP: Formed in 2009 Different by Design

- 5 Tiers and 5 Rating Regions
- 9 Regions and 9 Superintendent Board Members
- Complete Transparency of all Costs 90%+ of all member payments go toward member benefits & MEUHP reserves
- Wellness Benefits & Employee Education Included
- Preventive Rx Benefit on all HSA plans
- One Child Rate
- Best in Class Services
- Sustainable Health Program for Missouri Schools
- Executive Director (Finance and Service)



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Membership Update July 1, 2020



NORTHWEST / WEST CENTRAL

- 1 Appleton City R-II
- 2 Avenue City R-IX 3 Ballard R-II 4 Bosworth R-V 5 Buchanan Co. R-IV
- 6 Calhoun R-VII 7 Chilhowee R-IV
- 8 Craig R-III 9 Drexel R-IV
- 10 East Lynne 40 11 Excelsior Springs 40
- 11 Excelsior Springs 40
 12 Gilliam C-4
 13 Green Ridge R-VIII
 14 Hardin-Central C-2
 15 Jefferson C-123
 16 Johnson Co. R-VII
 17 King City R-I
 18 Leesville R-IX
 19 Livingston Co. R-III
 20 Miami R-I BATES
 21 Miami R-I SALINE
 22 Montrose R-XIV

- 22 Montrose R-XIV 23 Nodaway-Holt R-VII 24 North Daviess R-III 25 North Nodaway R-VI
- 26 North Platte R-I 27 Orrick R-XI
- 27 Orrick R-XI
 28 Pettis Co. R-V
 29 Rich Hill R-IV
 30 Rock Port R-II
 31 Strasburg C-3
 32 Sherwood Cass R-VIII
 34 South Holt Co. R-I
 35 South Nodaway R-IV
 36 Sweet Springs R-VIII 36 Sweet Springs R-VII 37 Tarkio R-I

38 West Nodaway R-I

- SOUTH CENTRAL / SOUTHEAST
 - 1 Altenburg 48
 - 2 Alton R-IV
 - 3 Belleview R-III 4 Campbell R-II 5 Centerville R-I
 - 6 Chaffee R-II 7 Charleston R-I

 - 7 Charleston R-I 8 Clearwater R-I 9 Cooter R-IV 10 Delta C-7 11 Dexter R-XI 12 Gideon 37 13 Hayti R-II 14 Holcomb R-III 15 Kelso C-7 16 Malden R-I
 - 17 Naylor R-II 18 North Pemiscot Co. R-I 19 Oran R-III
 - 20 Pemiscot Co. R-III 21 Richland R-I
 - 22 Ripley Co. R-IV 23 Risco R-II 24 Southland C-9 25 Twin Rivers R-X
 - SOUTHWEST 1 Glenwood R-VIII 2 Junction Hill C-12
 - 3 Pleasant Hope R-VI 4 Sarcoxie R-II 5 West Plains R-VII

- 2 Adair Co. R-II 3 Lewis County C-I 4 Meadville R-IV
- CENTRAL / ST LOUIS
- 3 Boncl R-X 4 Callao C-8
- 5 Cooper Co 6 Dunklin R-V 7 Fulton 58 8 Higbee R-VIII
- 8 Higbee R-VIII
 9 Keytesville R-III
 10 Otterville R-VI
 11 Phelps Co. R-III
 12 Pike Co R-III
 13 Prairie Home R-V
 14 Renick R-V
- 15 Richwoods R-VII 16 School of the Osage 17 Van-Far R-I 18 Wellsville Middletown R-I

7527 Members

Financial Update - November 9, 2020

• Current Cash on Hand

\$6M

• Approx. Earned but not yet received 3Q Rx rebate

\$.4M

• Total

\$6.4M

• Projected IBNP as of 11-1-20

\$3.6M

Surplus

\$2.8M

Monthly Gross Premiums Paid by Members

\$3.51 M

Projected 20-21 Fiscal Year Premiums Paid by Members

\$42.1 M

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REQUIRED RESERVES: Two Pieces Needed

- Incurred but not paid (IBNP)
 - o Covers run-out liability
 - o Required to hold by law
- Loss Adjustment Reserve
 - o Covers cost of paying IBNP
 - o Occurs if change of carrier

COVID-19 Updates

Clear and Regular Updates for Members Since Start of Pandemic

- Out-of-pocket costs for COVID-19 treatment waived through December 31, 2020
 applies to treatment related visits at all sites of care, virtual or in person, and
 both in and out of network providers
- Out-of-pocket cost for FDA approved COVID-19 testing waived through January 21, 2021
 applies to COVID-19 testing and testing-related services including the office
 visit, whether in person or virtual

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COVID-19 Updates

At-Home COVID-19 Test Kit Available through Cigna at no cost

- Click the link on myCigna.com homepage to get started
- Answer an online screening
- LabCorp will then mail the specimen kit to you
- You collect your own specimen
- Return kit to LabCorp using prepaid mailer
- Results available in 1-3 days after sample is received

Assess Your Coronavirus (COVID-19) Risk and Get Tested
Check your symptoms or get your COVID-19 at-home nasal swab bit
Learn more

September 30, 202	20 CO\	/ID-1	9 Update
Paid Dates: Januar	y 2020 - Septe	ember 2020	<mark>0</mark>
Financ	cial Overview		
Population		#	
Average Members		8,842	
Number of Individuals Tested		973	
Number of Individuals Diagnosed****		94	
Percent of Total Membership Diagnosed		1.0631%	
Spend for Testing and Claims with a COVID Diagnosis by MSC**	Spend	ł	PMPM
Inpatient	\$162,265.80		\$2.
Outpatient	\$78,385.89		\$0.
Professional	\$62,530.12		\$0.
OMS	\$3,685.80		\$0.
Pharmacy ***	\$587.51		\$0.
Total Combined Spend	\$30	7,455.12	\$3.

Virtual Care Vendor Update

- Beginning January 1, 2021 MDLIVE will be the only virtual care vendor for Cigna
- Cigna's virtual care services vendor relationship with Amwell will be phased out by December 31, 2020
- Go to your myCigna.com homepage to find the link below to sign up with MDLIVE

Talk to a doctor, counselor or nurse
24/7 using your phone, tablet, or
computer.

Connect Now

 Virtual Care Visits allow you to have a safe, convenient visit in the comfort of your home



Cost Saver Program

THANK YOU MEUP!!!

I strongly recommend taking the time to contact Tracy if you or your family members have any upcoming procedures to schedule. With a phone call, I was able to save money AND receive a gift card to use towards the procedure which was a nice surprise!!

Gideon member

Contact Tracy Perkins or Missy Maxwell to find out more about the Cost Saver Program.

Dunklin member who received a Cost Saver Incentive!



The MEUHP Cost Savers!





Know BEFORE you go!

Call or text 816-489-8869 and see if we can save you money on your non-emergency surgery or procedures!





Cigna Centers of Excellence Program

Cigna reviews third party data on patient outcomes and cost to recognizes those top hospitals for the **Centers of Excellence Program**.

Centers of Excellence hospitals rank above other In-Network hospitals for quality of care and savings for some common medical conditions and procedures such as heart surgery, joint replacements and some cancer conditions.

By using a Centers of Excellence facility members will potentially save money on their procedure as well as earn a \$250 reward from Cigna.

To find Center of Excellence hospitals, visit myCigna.com > click on Find a Doctor or Service > Find a Place > Hospital > Centers of Excellence

Look for this symbol that notes a Centers of Excellence Hospital –



Not all procedures are performed at every Centers of Excellence hospital so be sure to check if your COE hospital performs your procedure.

COE and Cost Saver cannot be used on same procedure

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Wellness Communications and Biometric Events

- 15 Quest Events held and 40 scheduled as of 11/6
- 87 Superintendent Surveys completed
- District Wellness Grant
 - o 65 Submissions
- Monthly Takeaway Email Communication Contest
 - o Averaging 218 responses per month
 - o 48 Winners each month selected at random to win a \$25 gift card
- Upcoming events
 - o Make Up Wellness Ambassador Trainings
 - Week of November 16th
 - o January Member Challenge New Year New





A CULTURE OF HEALTH AND WELL-BEING STARTS WITH YOU.

Exciting news about 2020 Cigna Well-Being Award recognition.

Dear Members.

Each year, Cigna selects a group of organizations for Cigna Well-Being Award® recognition to honor the difference they are making in the health and well-being of their employees. The Well-Being Award recognizes areas such as leadership, organizational foundations, policy and environment, program implementation and participation.

This year, we are proud to announce that the Missouri Educators Unified Health Plan (MEUHP) has received a Cigna Well-Being Award for the MEUHP Wellness

Congratulations and thank you for your part in building a culture of well-being, together.

Thanks again,

Daniel Puckett, CWPC Cigna Engagement Consultant | MEUHP

Together, all the way.®

Congrats to MEUHP for this Award!



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Monthly & Quarterly **Email Communication** Challenges & Contests

- Email campaigns to engage employees
- Contests to encourage healthy habits & good healthcare consumerism – know your benefits
 - Maintain Don't Gain Challenge
 - Cost Saver
 - Virtual Care
 - Centers of Excellence
 - Eat Your Greens to Fit Into Your Jeans
 - 30 Day Nutrition Challenge
 - ETC...
- Gift cards / Wellness related prizes / Fitbits, etc.

Districts with Winners from the October Email Contest - "MDLive Virtual Wellness Screenings"

Rich Hill Adair R-1 Fulton (6) Adair R-2 Junction Hill Richland Alton Keytesville Richwoods **Appleton City** King City Risco **Avenue City** Lewis Co Rockport **Buchanan Co** Naylor Sarcoxie (2) North Platte Chaffee Smithton (2) Clearwater (6) Otterville **Sweet Springs** Delta Pleasant Hope **Twin Rivers** Dexter Renick **West Plains** Dunklin (6)

31 Districts with winners!

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\$200,000 Cigna Funded

MEUHP District Wellness Program

- Wellness Grants
- District Wellness Incentive Program
- Quest Onsite Screening Events
- Wellness Ambassador Training
- EAP Webinars & Resources
- Virtual & Onsite Employee Education



MEUHP <u>District</u> Incentive Plan

Districts eligible to earn \$30 per employee per year for wellness related expenses

- Over 50 Districts Earned Incentive \$\$\$ last yr.
- Contact your Regional Director for More Info
- Or go to www.meuhp.com

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Recent Member Testimonials

Member comment on October Takeaway - MDLIVE Virtual Wellness Visits

"I am so thankful to know of another wonderful opportunity that we are getting with our insurance. The Virtual Screening is a great alternative to face-to-face, particularly at this time as COVID-19 is on the rise in our area! It is very convenient to do from home and at any time day, evening or weekend!!! And at NO cost as part of our preventative care!!!! WHAT MORE COULD WE ASK FOR?!?!?! Thank you for making things easy for us!!

Member comment on November Takeaway - **How to Read Your Explanation of Benefits (EOB)**

"I appreciate being given options of going paperless, online or both. I am a both person, as sometimes I just physically need to see the paper to re-read it. I also appreciate the layout of the reports as they are easy to read."



MORE FROM MEUHP MEMBERS:

"With the focus on education, wellness and prevention, I feel like MEUHP really cares about their members and strives to help them be healthier."

"Thank you for this contest, as well as every contest. Each one has provided more motivation for me and brought about some changes."

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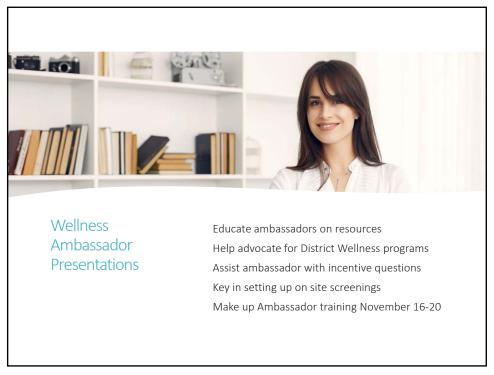


Employee Assistance Program (EAP)

- 3 face to face sessions with behavioral professionals
- \bullet Household members eligible even if not on plan

Included

- Work / life balance Stress issues
- Identity Theft, Financial Consultations, Senior Care and more
- District Crisis Counselor Benefit





MotivateMe Member Incentives

"Just received my \$150 prepaid VISA card from the Cigna MEUHP Incentive Awards Program. Filled out a survey, sent in my bloodwork from the health fair and went to my doctor for a checkup/physical.

Three steps and I have \$150 in hand! Never thought I could be pleased with a health insurance plan and NOT be in the hospital at the same time.



Lee Baker MEUHP Member School of the Osage

Each Member can easily earn up to \$250

This is approximately 3% return of premium

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MotivateMe Member Incentives

Online Health Assessment* Biometric Screening*

Annual Physical OR OB/GYN visit

Healthy Body Mass Index, or Improve Weight by 10% Talk to a Coach and Achieve a Health Goal

Centers of Excellence (NEW)

Maternity (Member or covered spouse)

\$25 Member and covered Spouse

\$50 Member and covered Spouse

\$75 Member and covered Spouse

\$50 Member only

\$50 Member only

\$250 Member and covered Spouse

\$150 1st trimester OR

 $$75\ 2^{nd}\ trimester$

*Gatekeeper goals – must be completed before other incentives can be earned. MotivateMe programs are available to you through myCigna.com or the myCigna app.

\$250 in earned incentives is approximately 3% of employee premium

PREVENTION IS IMPORTANT! Preventive RX



The MEUHP Preventive Rx Benefit

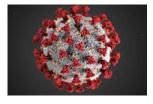
- Wellness Benefit on all HSA plans covering over 240 generic <u>and brand name</u> maintenance type medications designed to help members address their personal health needs.

~ 5% additional cost built into HSA premiums

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Utilization Update

- Normalization of Large Claims from prior year
- Investment in Wellness Showing Results & Worth the Effort!
 - ✓ Higher Preventive Compliance
 - ✓ Higher Rx Compliance & Generic Utilization
 - ✓ 0% Overall Trend*
- No one has a crystal ball when it comes to healthcare...

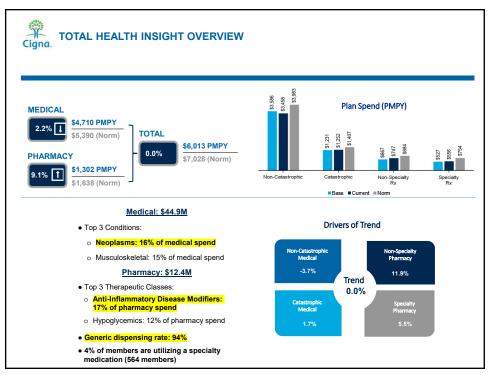


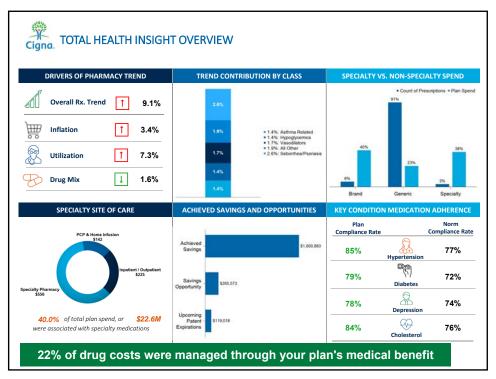
*COVID-19 Impact on Claims Still Unknown

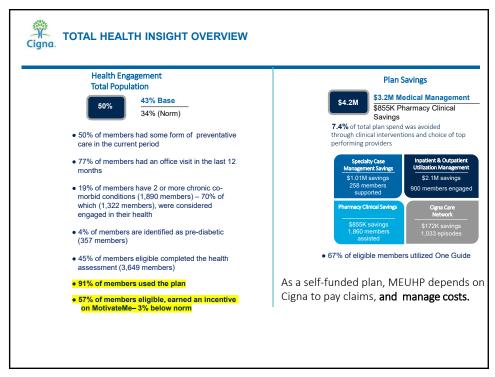


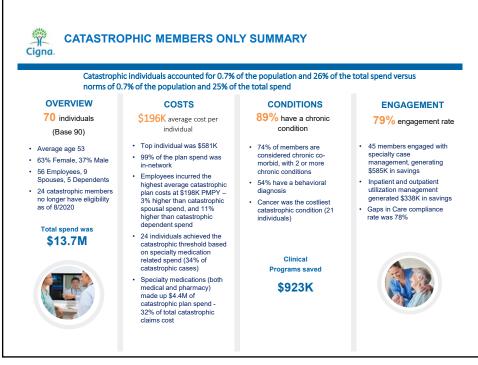
- Industry Leader
- - o Pharmacy (\$2.6M Rebates to MEUHP in last play year.)

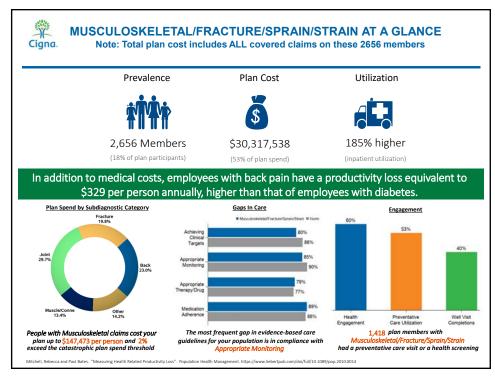
 - o Virtual Care
- Power of One Guide
- Strong Nationwide Provider Network
- Fantastic Wellness Program & Resources
 - \$200,000 Dedicated to MEUHP Districts

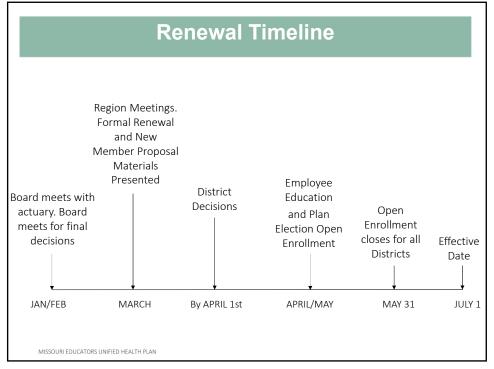












Independent Actuary Analysis

J. Michael Crooks, FSA, MAAA

- MEUHP Rating Formula Renewal Exhibits
- Required Reserve Analysis
- Underwriting New Groups
- Stop-Loss Analysis & Project Work
- 5 Tier Rate Structure Fair & Flexible
- COVID-19 Utilization and Risk Analysis

MEUHP Rating Methodology

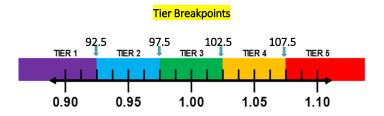
MEUHP Wants to Achieve Four Goals

- 1. Cover future expected costs
- 2. Stability and fairness (Bad luck spread across everyone)
- 3. Transparent rating formula
- 4. Rates aligned with costs

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Tiers – Why Does MEUHP Use Them?

- Districts with truly higher or lower costs will pay more appropriate rate (all insurance involves subsidization)
- Maximum +/-10% still spreads risk for all
- If subsidization viewed as unfair, people will become unhappy and leave



New District Recruitment

- Benefits Current Districts to Recruit New Members
- Superintendent Driven Member Focused Program
- U/W Process to Determine Tier (protect the current members)
- New "Plus Plans" Available for Districts Who Prefer PPO Plans
 - 1. 5 Traditional PPO Plans with Co-Pays & 3 HSA Plans
 - 2. PPO Plans Priced Lower than Current Plans But Still Actuarially Sound
 - 3. Preventive Rx is Generic Only
- Best in Class Services Still Included



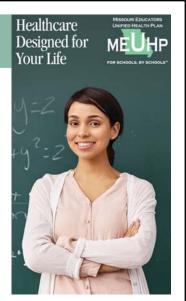
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Membership in a Program, Not Just a Plan

"As a superintendent, I could depend on the MEUHP for clear information I needed to plan my budget and to ensure I had the best benefits in place for employees. The MEUHP affords representation through a voting Board elected by their peers to serve educators, and not simply a broker or insurance carrier.

Most importantly, our employees and retirees were always very happy with their benefits and service from MEUHP and from our FTJ representative. This was extremely important to me so I could focus my time and energy on education and students."

Shelly Shipman
Retired Superintendent - Adair R-II School District
Current MEUHP Member





MEUHP is Different by Design Practicing a Wellness Mentality

- ✓ Investing in the Future!
- ✓ More productive staff better for students!
- ✓ Improving health & saving lives!
- \checkmark Reducing larger long-term risks to the plan
- ✓ Putting more money in the pockets of members

Membership in a Program, Not Just a Plan

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Final Thoughts and Questions



